



Welcome
Tourism Services

Itinerary Prepared For

Day 1 – Victoria Falls |

Arrival in Victoria Falls |

On arrival at Victoria Falls Airport guests will be met by a Welcome Tourism Services representative who will escort them to the transfer vehicle. Transfer to hotel.



The Victoria Falls constitutes one of the most spectacular natural wonders of the world. The Local people call it "Mosi-oa-Tunya" -- the smoke that thunders and the Falls are remarkable. There is a magic about them manifested in the towering column of spray when the river is high, the thunder of the falling water, the terrifying abyss and tranquil lagoons upstream in which hippo and deadly crocodiles lurk. The Victoria Falls is 1 708 meters wide, making it the largest curtain of water in the world. It drops between 90m and 107m into the Zambezi Gorge and an average of 550,000 cubic metres of water plummet over the edge every minute. Remarkably preserved in its natural state, Victoria Falls inspires visitors as much today as it did David Livingstone in the 1860's. The falls and the surrounding area have been declared National Parks and a World Heritage Site, thus preserving the area from excessive commercialisation.

Check in |

Guests will now check in at their selected hotel.

At leisure |

You will have the rest of the afternoon at leisure to relax.

Sundowners Cruise |



You will be transferred from your hotel to the mighty Zambezi River. The Zambezi River cruise is a superb way to relax and enjoy the beauty of the river. Guests may have the opportunity to see a variety of game; including hippo, crocodile, elephant and sometimes even rhino in their home environment, as well as enjoy the many different bird species. There are great photo opportunities against often-spectacular African sunsets

Services Included |

Vehicle & guide services: Transfer Victoria Falls Airport to Hotel

Entrance fees included: Sunset cruise

Meals Included: Light snacks during sunset cruise

4 Star Overnight accommodation | Kingdom Hotel | Standard rooms | Bed and Breakfast basis

5 Star Overnight accommodation | Victoria Falls Hotel | Standard rooms | Bed and Breakfast basis

Day 2 – Victoria Falls |

Breakfast |

Breakfast will be enjoyed at the hotel.

Victoria Falls tour |



Guests will now depart to go on an informative guided tour of Victoria Falls. En route, clients may be taken past the 'Big Tree' where they may stop and take photos. Clients will be accompanied through the Rainforest by one of our qualified Guides who will give a brief history of the Falls themselves as well as detailing the flora, fauna, bird & wildlife and other points of interest. Guides are also happy to assist clients with photographs whilst visiting this most spectacular of waterfalls. Raincoats are provided when needed.

At leisure |

The rest of the afternoon will be at leisure to relax at the hotel.

Services Included |

Vehicle & guide services: None

Entrance fees included: Victoria Falls National Park

Meals Included: Breakfast

4 Star Overnight accommodation | Kingdom Hotel | Standard rooms | Bed and Breakfast basis

5 Star Overnight accommodation | Victoria Falls Hotel | Standard rooms | Bed and Breakfast basis

Day 3 – Depart |

Breakfast |

Breakfast served at the hotel.

Check out |

After breakfast you will complete check out formalities and transfer by road to Victoria Falls Airport for your outward flight (*Flight not included*)

Services Included |

Vehicle & guide services: Transfer

Entrance fees included: None

Meals Included: Breakfast

Depart

END OF SERVICES

Nett cost |

4 Star Option |

USD 420.00 nett / per person sharing (based on 2 full paying pax)
USD 98.00 nett single supplements

5 Star Option |

USD 575.00 nett / per person sharing (based on 2 full paying pax)
USD 358.00 nett single supplements

Validity |

01 June to 31 July 2017

Included |

- Transportation as indicated.
- Accommodation in standard rooms at hotels, lodges and camps, unless otherwise indicated in the itinerary.
- Meals as indicated in itinerary.
- Entrance fees as mentioned in the itinerary.
- Tourism levies where applicable

Other included Value added Welcome Tourism Services |

- 24 Hours Manager on Duty helpline for the full duration of clients' stay in South Africa.
- Meet and greet staff at all international airports within South Africa.
- Extended office hours :
 - Monday – Friday 07h00 – 17h30
 - Saturday 09h00 – 13h00
 - Sunday Closed
- Countrywide infrastructure, with offices located in Johannesburg, Durban, and Cape Town.
- Extended passenger liability of R100 million per incident.

Not included |

- Personal extras (curios, gifts etc.)
- Any gratuities.
- Porterage.
- Entrance fees not mentioned in the itinerary.
- Meals and drinks not mentioned in the itinerary.
- Any airfare or airport departure taxes
- **Zimbabwe Single Entry visa of US\$ 60.00 per person (applicable to every entry into Zimbabwe) subject to change.**
- **Airport Departure Tax in Victoria Falls, currently at US\$ 30.00 per person, payable direct. Subject to change.**
- Any medical or travel insurance.
- Optional tours and transfers are not included in the total person package cost

Cancellation Policy |

Should any reservation be cancelled, the following cancellation fees will be due and payable:

All cancellations must be made in writing and shall be effective only on the date on which Welcome receives the written notice of cancellation.

60 - 46	days before travel date	50%
45 - 30	days before travel date	75%
29 - 0	days before travel date	100%

All percentages refer to the total booking value